

Terms & Conditions

- All orders shipped FOB (Pequot Lakes, MN) unless otherwise directed. Lead times vary and will be acknowledged on your sales order.
- To obtain terms, a credit application must be completed and signed. Upon review and approval by the Credit Manager, a limited line of credit will be established. Past due invoices will be assessed a late fee of 1.5% per month and will generally result in a loss of terms going forward.
- Drop Ship Fee: Orders can be shipped directly to your customer for \$10 – UPS, \$30 – LTL.
- Orders over approved credit limits require a 50% deposit prior to beginning production. Balance due before shipping. Other term options must be discussed ahead of production.
- Prices are subject to change without notice. Orders are subject to pricing at the time the order is placed.
- We reserve the right to improve our products without prior notice.
- Orders can be paid by check, money order, or charged to American Express, Discover, MasterCard, and Visa. All credit cards payments over \$2,500 are subject to a 2% service fee.
- Quote will be given for all custom orders. For custom items, all sales are final. All other returns must be authorized by Fireside Lodge. Call us for a return authorization number, and include the paperwork with your shipment. **You must contact us prior to returning product.** Returns are subject to a 20% restocking fee.
- All custom items, including upholstery, are non-returnable. All other returns must be authorized by Fireside Lodge Furniture and are subject to restocking fee.
- Please inspect your shipment immediately! It is the customer's responsibility to check all items **upon receipt** for obvious or concealed damage. All freight damage and loss claims are to be filed by the customer with the freight company immediately. The Fireside Lodge Furniture customer service department will assist you in this process, but it is the customer's responsibility to ensure that the problem is noted on the Bill of Lading before the shipper leaves your business. Please retain a copy of the Bill of Lading/Delivery Receipt for your records and to help with the claim process.
- All invoices must be paid on time and in full regardless of shipping damage. For instruction see our shipping policy.
- Fireside Lodge offers a limited lifetime warranty on all of our products.
- To place an order: Fax: 218-568-8222 or email: orders@firesidelodgefurniture.com

Name		
Address		
City	State	Zip Code

☐ I acknowledge that I have read and agree to the Terms and Conditions.

(If typing your name below, you are signing this application electronically and is equivalent to a manual signature.)

Signature: _____

Fireside Lodge Furniture Company
30773 Patriot Avenue
PO Box 665
Pequot Lakes, MN 56472

Toll Free: 877-568-6188
Phone: 218-568-6188
Fax: 218-568-8222
orders@firesidelodgefurniture.com